

DIRECTA

ESSENTIALS FOR INDUSTRY SINCE 1971

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Customer Satisfaction Survey

Hello,

I appreciate time is precious, but could we possibly take a small amount of it in completing this survey for us.

Please put a X in the relevant boxes below:

Company Name: _____

1) How would you rate the quality of our products?

Very Good

Good

Average

Poor

Very Poor

2) How would you rate our service?

Very Good

Good

Average

Poor

Very Poor

3) How would you rate the delivery?

Very Good

Good

Average

Poor

Very Poor

4) How would you rate your customer experience?

Very Good

Good

Average

Poor

Very Poor

Please leave any feedback you have in the comments box below.

Thank you again for your time in completing this questionnaire.

2nd September 2024